

Telemetry, 120VAC Power and Phone Line Requirements

Remote meter-reading equipment is required for all Transportation Service and Interruptible Sales Service customers, as well as certain Firm Sales Service customers.

Customer Responsibilities

Installation of a standardized telemeter for each applicable natural gas meter

A one-time non-refundable remote meter-reading equipment charge of \$1,250 shall be assessed to customers requiring remote meter-reading equipment. Telemeter installation will be arranged through We Energies, after any necessary contract paperwork is completed. Our field personnel will provide general installation instructions and will work with you to locate a mutually agreeable site for the telemetry equipment.

Please call Customer Measurement at 414-221-2333 to make arrangements to meet with our field personnel, prior to installing any customer-owned telemetry equipment. We will provide instructions on where to connect within the telemetry enclosure.

Installation of a dedicated, analog telephone line

A separate dedicated analog telephone line must be installed and terminated in the telemetry site enclosure. The analog telephone line must meet Plain Ordinary Telephone Service (POTS) standards. The telephone line must be accessible from the Public Switched Telephone Network (PSTN) using a ten-digit number (1+ area code+7 digit).

An analog telephone extension connected to a Private Branch Exchange (PBX) is acceptable if it meets POTS standards, is assigned to the telemetry device exclusively, is accessible via Direct Inward Dialing (DID) number from the PSTN and is configured to allow outbound dial access to PSTN using a 1-800 number (dialing 9 or other 1 digit access code for outbound access is acceptable).

The telemetry device may place outgoing calls using We Energies' toll-free number. No long distance charges will be incurred by the customer.

Installation of a 120VAC power circuit

A 120VAC line must be installed, and terminated in the telemetry site enclosure.

Contact us when installation is completed

Once operational, call Customer Measurement at 414-221-2333 to provide the phone number that will be used for communications to the telemeter. We will then test our telemetry system to assure that everything is working properly. If not, our field person will troubleshoot any setup problems with the customer and hopefully come to a resolution.

The separate dedicated analog phone line and 120VAC power circuit installation should be completed and operational **at least 10 business** days prior to the start of the new class and/or service arrangement.

Ongoing maintenance of customer-owned equipment

If at any time a telemetry phone line or 120VAC Power is found to be inoperative, the customer must repair it as quickly as possible. The natural gas service requires functioning telemetry to measure the customer's hourly and daily natural gas use. The customer is responsible for notifying Customer Measurement at 414-221-2333 when the repair work is completed.

